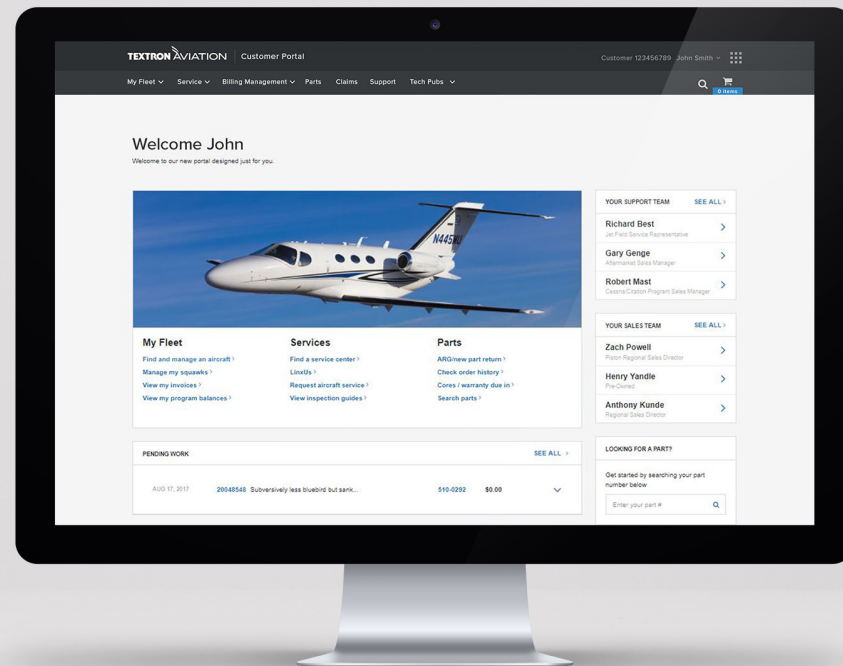


CUSTOMER PORTAL

ONLINE BILL MANAGEMENT

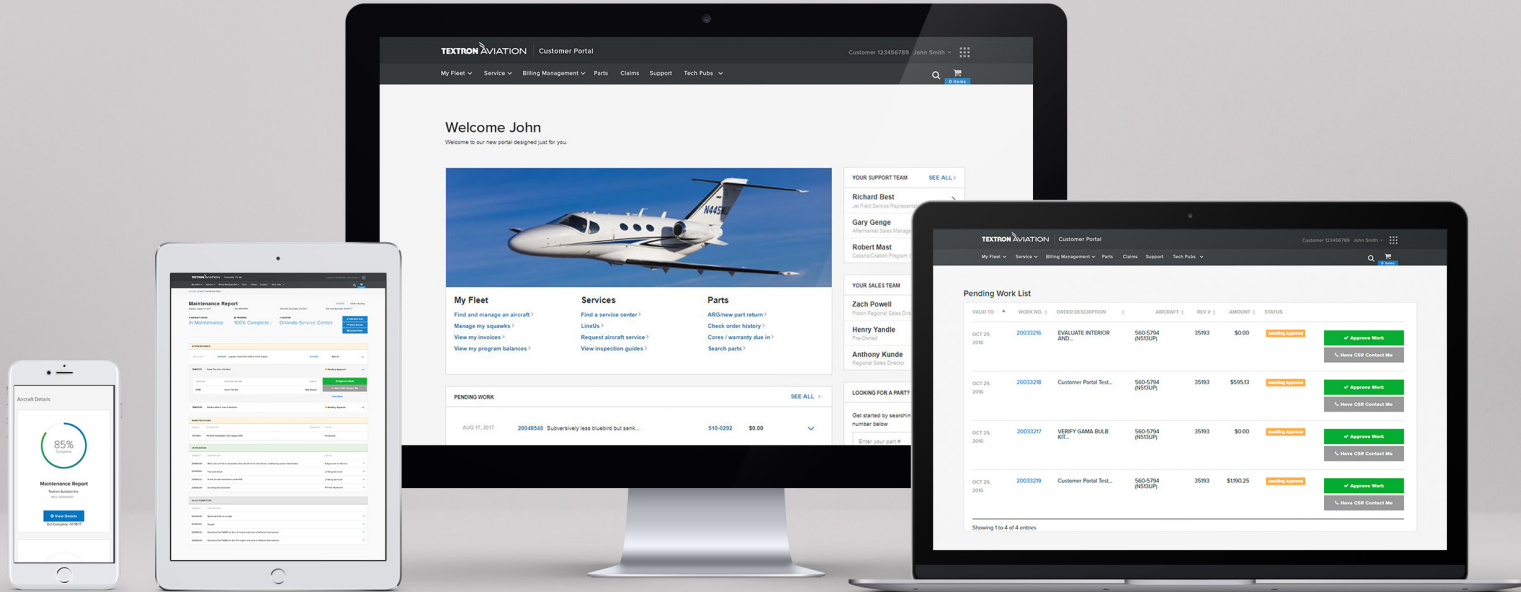


Beechcraft



Hawker

TEXTRON AVIATION



PAY BILLS, MAKE DEPOSITS AND MORE

- Are you using a separate e-billing account to manage your aircraft finances? Now your billing tools are right where they should be — the Customer Portal. With a single login, you can fully manage your account along with maintenance, parts, warranties, programs and more. It's all in one place.

LOG IN

TXTAV.com My Account ▾

TEXTRON AVIATION PARTS & WARRANTY SUPPLY CHAIN TECHNICAL PUBLICATIONS

Log in

Email Address

Password

[Forgot Password?](#)

New User
Are you a new user and don't have an account yet?

Visit my.txtav.com and log in to the Customer Portal.

Need an account? Click Register to create one.


BILLING MANAGEMENT ACCESS



The screenshot shows the Textron Aviation Customer Portal interface. At the top, the navigation bar includes the Textron Aviation logo, 'Customer Portal', and user information 'Customer 123456789 John Smith'. A dropdown menu is open under 'Billing Management', showing options: 'MY ACCOUNT', 'ACCOUNT SETTINGS', 'MY TOOLS', 'MY ORDERS', and 'PRIVACY'. The 'MY TOOLS' option is circled in red. Below the navigation bar, the main content area features a 'Welcome John' message, a large image of a Citation aircraft, and three columns of service links: 'My Fleet', 'Services', and 'Parts'. A 'PENDING WORK' table is visible below, and a 'MY FLEET' section at the bottom shows two Citation Mustang aircraft with part number 510-0292. A 'MY ACCOUNT' dropdown menu is overlaid on the right side of the page, with a red circle around the 'MY TOOLS' option and a line pointing to the explanatory text on the right.

Navigate to the Billing Management homepage.

If you don't already have access, request it under My Tools.

ACCOUNT OVERVIEW

TEXTRON AVIATION Customer 123456789 John Smith 

Home Invoice Details Customer Portal Parts Claims   0 Items


Available Accounts

JOHN SMITH AVIATION, INC - 123456789

JOHN SMITH AVIATION, INC - 123456789

Textron Aviation Inc - US [Make a Payment](#)


Account Summary [Payment Methods](#) [Invoice Settings](#)

Account Balance 	Due Now	Credit Limit	Credit Limit Availability
\$16,544.20	\$16,544.20	\$30,000.00	\$13,455.80

Customer Support Contact Information
Email: apac@txtav.com | Contact: APAC | Phone: +1.316.517.4185




Textron Aviation International Service

[TXTAV SERVICE - DONCASTER](#) [TXTAV SERVICE - DUSSELDORF](#) [TXTAV SERVICE - VALENCIA](#) [TXTAV SERVICE - ZURICH](#)

Account Balance 	Due Now
£0.00	£0.00

Customer Support Contact Information
Email: smcnally01@txtav.com | Phone: +44.07917301605

Service Portal Programs
My Fleet Support
Service Tech Pubs
Parts Contact Us
Claims

  
TEXTRON AVIATION

The Billing Management homepage displays your balance, credit limit availability and other high-level details.

MAKE A DEPOSIT

TEXTRON AVIATION Customer 123456789 John Smith

Home Invoice Details Customer Portal Parts Claims

Available Accounts
JOHN SMITH AVIATION, INC - 123456789

JOHN SMITH AVIATION, INC - 123456789 [Make a Payment](#)
Textron Aviation Inc - US

Account Summary **Payment Methods** Invoice Settings

Please Select a Payment Type

[+ Add a New Payment Method](#) [Wire Transfer Information](#) [Check Information](#)

Deposit Date: 12/19/2018
Deposit Amount:
Division: Textron Aviation Inc - US

Deposit Notes:
Security Code:

[Submit Deposit](#)

Service Portal
My Fleet
Service
Parts
Claims

Programs
Support
Tech Pubs
Contact Us

Beechcraft | Cessna | Hawker
TEXTRON AVIATION

First set up your payment information. Choose the Payment Method tab.

Then click Add a New Payment Method.

MAKE A DEPOSIT

TEXTRON AVIATION Customer 123456789 John Smith

Home Invoice Details Customer Portal Parts Claims

Available Accounts
JOHN SMITH AVIATION, INC - 123456789

JOHN SMITH AVIATION, INC - 123456789 [Make a Payment](#)
Textron Aviation Inc - US

Account Summary Payment Methods Invoice Settings

Please Select a Payment Type

Deposit Date

Deposit Amount

Division

Security Code

Deposit Notes

Submit Deposit

When you're ready to make a deposit, select your Payment Type and fill in the amount.


Service Portal
My Fleet
Service
Parts
Claims



Programs
Support
Tech Pubs
Contact Us

Beechcraft Cessna Hawker
TEXTRON AVIATION

When you're ready to make a deposit, select your Payment Type and fill in the amount.

OTHER PAYMENT METHODS

TEXTRON AVIATION Customer 123456789 John Smith 

Home Invoice Details Customer Portal Parts Claims   0 Items

Available Accounts

JOHN SMITH AVIATION, INC - 123456789

JOHN SMITH AVIATION, INC - 123456789 [Make a Payment](#)

Textron Aviation Inc - US




[Account Summary](#) [Payment Methods](#) [Invoice Settings](#)

Please Select a Payment Type	Deposit Date	Deposit Amount	Division
Visa ... 1234 (Exp 12/2020)	12/19/2018		Textron Aviation Inc - US
+ Add a New Payment Method	Deposit Notes		
Wire Transfer Information	Security Code		
Check Information			

[Submit Deposit](#)

Service Portal
My Fleet
Service
Parts
Claims

Programs
Support
Tech Pubs
Contact Us

TEXTRON AVIATION

For your convenience, we offer other payment methods such as wire transfers.

FORWARD YOUR INVOICE

TEXTRON AVIATION Customer 123456789 John Smith

Home Invoice Details Customer Portal Parts Claims

Available Accounts
JOHN SMITH AVIATION, INC - 123456789

JOHN SMITH AVIATION, INC - 123456789 [Make a Payment](#)

Texttron Aviation Inc - US

Account Summary Payment Methods **Invoice Settings**

Your Current Ways to View Invoices: Paper and Web Portal
Your Billing Address:
123 W MAIN ST
WICHITA, KS 67212
US
[Update Distribution Settings](#)
Receive Invoices via Email: Yes

[+ Add Invoice Recipient](#)

EMAIL	DESCRIPTION	ADDED BY	ADDED DATE	
JohnSmith217@gmail.com		John Smith	11/8/2018	Remove Recipient

Showing 1 to 1 of 1 entries Previous 1 Next

Service Portal My Fleet Service Parts Claims Programs Support Tech Pubs Contact Us

Beechcraft Cessna Hawker
TEXTRON AVIATION

Under Invoice Settings, enter the email address of anyone you want to receive a copy of your bill. Invoices will be automatically forwarded when they become available.

INVOICE DETAILS

TEXTRON AVIATION Customer 123456789 John Smith

Home **Invoice Details** Customer Portal Parts Claims

Keyword: Search all fields Available Accounts: JOHN SMITH AVIATION, INC - 123456789 Division: Textron Aviation Inc - US

Export Statement Search Reset Search

UNPAID INVOICES/AVAILABLE CREDITS PAID INVOICES/APPLIED CREDITS

TEXTRON AVIATION INC - US INVOICES FOR JOHN SMITH AVIATION, INC - 123456789

SELECTED INVOICE AMOUNT SELECTED CREDIT AMOUNT TOTAL SELECTED

Invoices to Show: 25 Invoices

Select/Deselect All Print Selected Invoices Pay 0 Selected Invoices

INVOICE DATE	DUE DATE	INVOICE #	AIRCRAFT	INVOICE DESCRIPTION	PO #	SALES ORDER	AMOUNT
Dec 10, 2018	Dec 10, 2018	12345678	123-4567	Textron Aviation Parts and Dist.		12345	(\$2,006.34)
Sep 06, 2018	Sep 06, 2018	91234567	891-2345	Wichita Service Center		67891	(\$600.00)
Aug 12, 2018		89123456	123-4567	Credit Invoice		23456	(\$1,540.00)
Aug 01, 2018		78912345	891-2345	Credit Invoice		78912	(\$400.00)

Showing 1 to 4 of 4 entries Previous 1 Next

Invoices to Show: 25 Invoices

Select/Deselect All Print Selected Invoices Pay 0 Selected Invoices

Service Portal My Fleet Service Parts Claims Programs Support Tech Pubs Contact Us

Beechcraft Cessna Hawker TEXTRON AVIATION

Select Invoice Details for a breakdown of your total amount due.

EXPORT YOUR DATA

The screenshot shows the Textron Aviation customer portal interface. At the top, the header includes the Textron Aviation logo, customer information (Customer 123456789, John Smith), and navigation links (Home, Invoice Details, Customer Portal, Parts, Claims). A search bar and a shopping cart icon (0 Items) are also present.

The main content area features a search filter section with fields for Keyword, Available Accounts (JOHN SMITH AVIATION, INC - 123456789), and Division (Textron Aviation Inc - US). Below this are buttons for 'Export Statement', 'Search', and 'Reset Search'.

The 'Export Statement' button is circled in green, with a callout line pointing to it from the right. A text box next to it says: 'Click Export Statement to download all of your billing activity into a user-friendly document.'

Below the search filters, there are two tabs: 'UNPAID INVOICES/AVAILABLE CREDITS' (active) and 'PAID INVOICES/APPLIED CREDITS'. The main content displays a table of invoices for 'TEXTRON AVIATION INC - US INVOICES FOR JOHN SMITH AVIATION, INC - 123456789'. The table has columns for INVOICE DATE, DUE DATE, INVOICE #, AIRCRAFT, INVOICE DESCRIPTION, PO #, SALES ORDER, and AMOUNT. The first row is circled in blue, with a callout line pointing to it from the right. A text box next to it says: 'Click on an invoice number to download a copy.'

At the bottom of the page, there is a footer with links for Service Portal, My Fleet, Service, Parts, Claims, Programs, Support, Tech Pubs, and Contact Us. Logos for Beechcraft, Cessna, and Hawker are also displayed, along with the Textron Aviation logo.

Click Export Statement to download all of your billing activity into a user-friendly document.

Click on an invoice number to download a copy.

CREDITS AND UNPAID INVOICES

TEXTRON AVIATION Customer 123456789 John Smith

Home Invoice Details Customer Portal Parts Claims

Keyword: Search all fields Available Accounts: JOHN SMITH AVIATION, INC - 123456789 Division: Textron Aviation Inc - US

Export Statement Search Reset Search

UNPAID INVOICES/AVAILABLE CREDITS PAID INVOICES/APPLIED CREDITS

TEXTRON AVIATION INC - US INVOICES FOR JOHN SMITH AVIATION, INC - 123456789

SELECTED INVOICE AMOUNT SELECTED CREDIT AMOUNT TOTAL SELECTED

Invoices to Show: 25 Invoices

Select/Deselect All Print Selected Invoices Pay 0 Selected Invoices

INVOICE DATE	DUE DATE	INVOICE #	AIRCRAFT	INVOICE DESCRIPTION	PO #	SALES ORDER	AMOUNT
Dec 10, 2018	Dec 10, 2018	12345678	123-4567	Textron Aviation Parts and Dist.		12345	(\$2,006.34)
Sep 06, 2018	Sep 06, 2018	91234567	891-2345	Wichita Service Center		67891	(\$600.00)
Aug 12, 2018		89123456	123-4567	Credit Invoice		23456	(\$1,540.00)
Aug 01, 2018		78912345	891-2345	Credit Invoice		78912	(\$400.00)

Showing 1 to 4 of 4 entries Previous 1 Next

Invoices to Show: 25 Invoices

Select/Deselect All Print Selected Invoices Pay 0 Selected Invoices

Service Portal My Fleet Service Parts Claims Programs Support Tech Pubs Contact Us

Beechcraft Cessna Hawker TEXTRON AVIATION

View credit amounts and invoices due. If your account has unapplied credit, you may clear pending invoices with matching credit amounts.

PAY INVOICES

TEXTRON AVIATION Customer 123456789 John Smith

Home Invoice Details Customer Portal Parts Claims

Keyword: Search all fields Available Accounts: JOHN SMITH AVIATION, INC - 123456789 Division: Textron Aviation Inc - US

Export Statement Search Reset Search

UNPAID INVOICES/AVAILABLE CREDITS PAID INVOICES/APPLIED CREDITS

TEXTRON AVIATION INC - US INVOICES FOR JOHN SMITH AVIATION, INC - 123456789

SELECTED INVOICE AMOUNT SELECTED CREDIT AMOUNT TOTAL SELECTED

Invoices to Show: 25 Invoices

Select/Deselect All Print Selected Invoices Pay 0 Selected Invoices

INVOICE DATE	DUE DATE	INVOICE #	AIRCRAFT	INVOICE DESCRIPTION	PO #	SALES ORDER	AMOUNT
<input checked="" type="checkbox"/>	Dec 10, 2018	Dec 10, 2018	12345678	123-4567	Textron Aviation Parts and Dist.	12345	(\$2,006.34)
<input type="checkbox"/>	Sep 06, 2018	Sep 06, 2018	91234567	891-2345	Wichita Service Center	67891	(\$600.00)
<input type="checkbox"/>	Aug 12, 2018		89123456	123-4567	Credit Invoice	23456	(\$1,540.00)
<input type="checkbox"/>	Aug 01, 2018		78912345	891-2345	Credit Invoice	78912	(\$400.00)

Showing 1 to 4 of 4 entries

Invoices to Show: 25 Invoices

Select/Deselect All Print Selected Invoices Pay 0 Selected Invoices

Service Portal My Fleet Service Parts Claims Programs Support Tech Pubs Contact Us

Beechcraft Cessna Hawker TEXTRON AVIATION

You can pay multiple bills at the same time. Use the check boxes to make your selections.

Then click Pay Selected Invoices.

PAY INVOICES

TEXTRON AVIATION Customer 123456789 John Smith

Home Invoice Details Customer Portal Parts Claims

0 Items

Pay Invoice

Amount to be paid to Textron Aviation - Parts, Programs & Pubs **\$2,606.34**

Please select a payment option below.

Pay From	Total Payment	Payment Date	Security Code
Visa ... 1234 (Exp 12/2020) + Add a New Payment Method	\$2,606.34	12/19/2018	

[Cancel](#) [Continue](#)

Service Portal Programs
My Fleet Support
Service Tech Pubs
Parts Contact Us
Claims

Beechcraft Cessna Hawker
TEXTRON AVIATION

Before paying an invoice, set up your payment method. The Customer Portal will remember this information for future transactions.

VIEW PAID INVOICES

TEXTRON AVIATION Customer 123456789 John Smith

Home Invoice Details Customer Portal Parts Claims

Keyword: Search all fields From: 10/6/2018 To: 1/4/2019 Available Accounts: JOHN SMITH AVIATION, INC - 123456789 Division: Textron Aviation Inc - US

Export Statement Search Reset Search

UNPAID INVOICES/AVAILABLE CREDITS PAID INVOICES/APPLIED CREDITS

TEXTRON AVIATION INC - US INVOICES FOR JOHN SMITH AVIATION, INC - 123456789

INVOICE DATE	INVOICE #	AIRCRAFT	INVOICE DESCRIPTION	PO #	SALES ORDER	AMOUNT
Dec 10, 2018	1600059824		Textron Aviation Parts and Dist.			\$46,560.48
Dec 10, 2018	1600059824		Textron Aviation Parts and Dist.			(\$222.15)
Dec 08, 2018	IX00394797	525B-0517	Textron Aviation Parts and Dist.			\$222.15
Nov 26, 2018	1600070223		Textron Aviation Parts and Dist.			\$47,947.20
Nov 26, 2018	1600070223		Textron Aviation Parts and Dist.			(\$46,560.48)
Nov 26, 2018	1660050304		Cessna Service Direct Inc			(\$1,386.72)
Nov 19, 2018	1600072722		Textron Aviation Parts and Dist.			\$48,227.18
Nov 19, 2018	1600072722		Textron Aviation Parts and Dist.			(\$279.98)
Nov 19, 2018	1600072722		Textron Aviation Parts and Dist.			(\$47,947.20)
Nov 19, 2018	90530827	525B-0517	Orlando Service Center		92916	\$1,386.72
Nov 13, 2018	IX00392042	525B-0517	Textron Aviation Parts and Dist.			\$279.98
Nov 05, 2018	1600088916		Textron Aviation Parts and Dist.			\$48,369.74
Nov 05, 2018	1600088916		Textron Aviation Parts and Dist.			(\$48,227.18)
Nov 05, 2018	1660069500		Cessna Service Direct Inc			(\$142.56)
Oct 26, 2018	90518208	525B-0517	San Antonio Service Center		93837	\$142.56
Oct 11, 2018	90510201	525B-0517	Wichita Service Center		80389	(\$1,154.01)

Service Portal My Fleet Service Parts Claims Programs Support Tech Pubs Contact Us

Beechcraft Cessna Hawker TEXTRON AVIATION

The Customer Portal also shows your invoice history. Transactions with international service facilities will appear in their local currency.

VISIT



**Textron
Aviation
Service**

Available for iOS in the
App Store

my.txtav.com

Beechcraft



Hawker

TEXTRON AVIATION

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